



Limited Warranty

ZARGES INC. warrants Products shall be free from defects in materials and workmanship for a period of one (1) year after the date of delivery (subject to inspection of product within 30 days of receipt of product). If within the applicable Warranty Period, the purchaser discovers any defects in the materials or workmanship of this Product (and notifies ZARGES INC. in writing of such defects, and returns the defective Product to ZARGES) ZARGES INC. shall repair or replace the defective Product, or, at ZARGES' sole option, refund the purchase price for the defective Product. This warranty shall not apply to any of the following: (a) Products that have been repaired or altered by anyone other than ZARGES INC. approved personnel; (b) Products that have been damaged by negligence or accident or by other circumstances beyond the reasonable control of ZARGES; or (c) Products that have been incorrectly assembled by Buyer or improperly used or maintained, or that have been subjected to abnormal conditions of use or maintenance not in conformity with ZARGES' written instructions concerning assembly, use and maintenance. In no case whatsoever, including justified warranty claims, is the Buyer entitled to refuse to make payment, except upon the written consent of ZARGES INC. with respect to undisputed claims. No claims for warranty will be processed if received after the Warranty Period.

THE FOREGOING LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, OR NON-INFRINGEMENT, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED.

Return of products

A Dealer/Distributor who bought new products directly from ZARGES, may return them to ZARGES within 10 days of the date of invoice for a refund or credit of the product purchase price. The refund or credit will not include any shipping and handling charges shown on the invoice.

To return products, Dealer/Distributor must contact Customer Service at zargescases@ZARGES.de to receive a Credit Return Authorization Number (CRAN). To expedite the processing of a refund or credit, ZARGES expects Distributor to return the product to DC (ZARGES at Durham, NC) in their original packaging within five days of the date that ZARGES issues the Credit Return Authorization Number.

The original packaging slip must be included and the CRAN number must be visible on the outside of the package.

Distributor must prepay shipping charges and insure the shipment or accept the risk of loss or damage during shipment. Returned products must be in as-new condition, and all of the manuals, foam inlets, and other items included with a product must be returned with it. In the event that ZARGES determines that the product is not defective, the Distributor shall pay all costs of the transportation and repairs or replacement.

Custom-designed (engineered) cases and special-size standard cases cannot be returned and no refund will be issued for custom-made cases.